

ABSTRACT

An Identity System manages certificate related actions for organization members and affiliates. Examples of certificate related actions include certificate enrollment, renewal, and revocation. The Identity System maintains and employs different certificate related workflows for different organization members and affiliates. After receiving a request for a certificate related action, the Identity System retrieves a workflow for responding to the request. The Identity System selects the workflow from a plurality of workflows for responding to the type of certificate related action being requested. Each workflow in the plurality corresponds to a different set of user characteristics. The Identity System selects the workflow that corresponds to the requested certificate related action, as well as the type of user for which the request is made.